

## MASTER BUILDERS ASSOCIATION MALAYSIA PERSATUAN KONTRAKTOR BINAAN MALAYSIA

(PPM-002-14-26051954)



Certified to ISO 9001: 2015

## The Prime Mover and The Recognised Voice of the Malaysian Construction Industry

Council for 2018 - 2020

President Foo Chek Lee JMW an Mitrajaya Sdn Bhd

Immediate Past President Datuk Matthew Tee Kai Woon DPSM Bina Puri Sdn Bhd

Deputy President Tan Sri Sufri Hj. Mohd Zin PSM, SSAP, DPTJ Trans Resources Corporation Sdn Bhd

IJM Corpe

Oliver Wee Hiang Chyn AMN Pasukhas Construction Sdn Bhd

Dennis Tan Soo Huang Ocned Water Technology Sdn Bhd

Dato' Ubull Din Om DIMP

Steven Shee Boo Cheong Sunway Construction Sdn Bhd

Secretary-General Eric Yong Shang Ming Crest Builder Sdn Bhd

Deputy Secretary-General Ong Ka Thiam AMN WCT Berhad

Yeoh Keong Yuan Syarikat Pembenaan Yeoh Tiong Lay Sdn Bhd

Treasurer-General Kenneth Liew Kiam Woon LFE Engineering Sdn Bhd Council Members Chong Tat Yam Al-Ambia Sdn Bhd

Ir. Au Yong Yoke Lin

Png Choon Yam Bina Puri Sdn Bhd

Dato' Sri Eric Kuan Khian Leng SSAP Fajarbaru Builder Sdn Bhd

Ang Wei Zhen Ikhmas Jaya Sdn Bhd

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Ir. Chee Weng Loon MMC Corporation Berhad

Ir. Anthony Teoh Teik Thiam Mudajaya Corporation Berhad

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Fong Tet Yoong Rooframes Resources Sdn Bhd

Michael Yap Kok Wai

Datuk Ir. Kow Choong Ming DPSM Setia Precast Sdn Bha

Tan Zi Ni Trans Elite Group Sdn Bhd

Nalla Sundran VSL Engineers (M) Sdn Bhd

Alec Chong Sun Park Pertama Crane & Engineering Sdn Bhd

Tan See Sen TYT Builders Sdn Bhd

Honorary Members Honorary Life Presidents Datuk Lai Foot Kong PJN, JSM Ireka Corporation Bhd

Lai Moo Chan JMN, KMN Peridot Development Sdn Bhd

Honorary Builders Lau Mun Cheong JMN, KMN

Tan Sri Datuk Tee Hock Seng

Dato' Ng Kee Leen DIMP, KMN Peridot Development Sdn Bhd

Honorary Advisor (Legal) John Tong Messrs John Tong, Fahmi & KH Yeoh

Honorary Advisor (Education) Chua Siow Leng KMN

Honorary Advisor (Taxation) Yee Wing Peng Deloitte Tax Services Sdn Bhd

Website mbam.org.my

TO : MBAM MEMBERS DATE: 3 SEPTEMBER 2020

: MBAM/25/01/2020/09/03/124

Dear Sir/Madam,

REF

## COMPLAINT ON REPAYMENT ASSISTANCE (RA) REJECTIONS OR UNSATISFIED TERMS

As part of Bank Negara Malaysia's continuous efforts to assist SMEs to have satisfactory experience on repayment assistance, Bank Negara Malaysia (BNM) would like to share with SME associations on additional channels to help the affected SMEs.

Firstly, MBAM member companies, especially SMEs who are unsatisfied with repayment assistance rejections/terms may lodge their complaints with BNMTELELINK. To facilitate the redress process, SMEs could provide the necessary information via the link below. The feedback will be compiled by MBAM and submitted to BNMTELELINK for their further action.

MBAM Survey Link: https://bit.ly/3jIGaGZ with deadline by Monday, 7 September before 12 noon.

Secondly, BNM will hold regular engagement for SME associations to raise any repayment assistance issues faced by members and discuss with BNM and the financial institutions for amicable solutions. For that, MBAM has also been invited to attend the engagement sessions. Therefore, it is hoped that MBAM members with issues regarding the above subject matter could submit in their issues/concerns to be raised to BNM. Help us to help you while we continue to move the construction industry forward.

Yours faithfully,

MASTER BUILDERS ASSOCIATION MALAYSIA

**LOH MEI LING** 

**Executive Director** 

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